



U.S. Appln. No. 10/090,579
Atty. Docket No. 01-4004C

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CERTIFICATE OF MAILING UNDER 37 CFR § 1.8(a)

I hereby certify that this Amendment is being deposited with the United States Postal Service on this date, 10/24/03, with sufficient postage as first class mail/priority mail addressed to Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Mary E. Anza
(typed or printed name of person mailing paper)

Mary E. Anza
(Signature of person mailing paper)

PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
	:	Examiner: Gauthier, Gerald
PATRICK PETERSON ET AL.)	
	:	Group Art Unit: 2645
Application No.: 10/090,579)	
	:	Customer No.: 32127
File: March 4, 2002)	
	:	
For: APPARATUS AND METHOD)	
FOR VISUALLY	:	
REPRESENTING BEHAVIOR)	
OF A USER OF AN	:	
AUTOMATED RESPONSE)	
SYSTEM	:	

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Technology Center 2600

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action dated July 30, 2003, please amend the above-identified application as follows. The changes to the claims are reflected in the listing that begins on page 2, and the Remarks begin on page 12.